



Metro

**REQUEST FOR PROPOSALS 3278:
METRO GARBAGE AND RECYCLING WEB
CONTENT USABILITY AND ARCHITECTURE
DEVELOPMENT PROJECT
PORTLAND, OR**

**Proposals due: February 28, 2017
@ 2:00 pm**

Metro, a metropolitan service district organized under the laws of the State of Oregon and the Metro Charter, located at 600 NE Grand Avenue, Portland, OR 97232-2736, is requesting proposals for Metro Garbage and Recycling Web Content Usability and Architecture Development.

Metro is seeking a contractor to improve the user experience for the nearly one million website visitors each year seeking garbage and recycling information. Contractor shall assist with reevaluation and redesign of the business process, content, information architecture, user experience design, accessibility, stakeholder engagement, reporting and evaluation of Metro's online recycling and garbage information.

Sealed proposals are due no later than 2:00 p.m. February 28, 2017 in Metro's business offices at 600 NE Grand Avenue, Portland, OR 97232-2736, Attention: Julie Hoffman, Procurement Analyst, RFP 3278.

Solicitation documents can be viewed and downloaded from the Oregon Procurement Information Network (ORPIN) at <http://orpin.oregon.gov/open.dll/>

Metro may accept or reject any or all proposals, in whole or in part, or waive irregularities not affecting substantial rights if such action is deemed in the public interest.

Metro extends equal opportunity to all persons and specifically encourages minority, women-owned and emerging small businesses to access and participate in this and all Metro projects, programs and services.

Metro and its contractors will not discriminate against any person(s), employee or applicant for employment based on race, color, national origin, sex, sexual orientation, age, religion, disability, political affiliation or marital status. Metro fully complies with Title VI of the Civil Rights Act of 1964 and related statutes and regulations in all programs and activities. For more information, or to obtain a Title VI Complaint Form, see www.oregonmetro.gov.

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